

flow of taxi application (Divy Technology)

User Interface
~ iOS / Android ~

Admin Backoffice
~ Web App ~

Delivery Driver Interface
~ iOS / Android ~

Registers (basic info)
& Signs In To App
Selects Preferences

Records User's
Information

Selects Product To
Purchase, Or Auto-ship,
Time and Place of Delivery,
Pays via Paypal or Other Platform

Records order Information,
Sends Confirmation
Notification To User

Order Information
Passed to Delivery Driver
On-time

Receives Self-Set Notifications

Receives Order Confirmation

Receives Order Status
Notifications & 10 min
ETA Notification

Sends Order Status
Notification To User

Driver leaves,
Sends notification

User Sees Driver's GPS
Location

Admin Sees / records?
Driver's GPS location

Driver is led to shipping
address via GPS and
Order Information

Signs Driver's
Digital Signature

Records signature
and date

Delivery Finished,
User is Home,
Driver Gets Digital Signature

User Receives Message,
Message and Date Saved

Admin is notified,
Message and Date Saved

User is Not Home OR
Delivery Unsuccessful
Driver Sends Message To User

